

11. Anti-social behaviour How satisfied or dissatisfied are you with the Trust's approach to handling anti-social behaviour?	100%	97%
	Agree	Agree
12. Treating residents fairly and with respect To what extent do you agree or disagree with the following? The Trust treats me fairly and with respect.	97%	100%
	Satisfied	Satisfied
13. Weekly Maintenance Contribution (WMC) How satisfied or dissatisfied are you that your WMC provides value for money?	97%	97%
14. Utility Contribution (UC) How satisfied or dissatisfied are you that your Utility Contribution provides value for money?	97%	100%
	Yes	Yes
15. Would you like a residents' committee responsible for organising activities and planning for the site?	33%	32%
16. Would you be willing to be part of the residents' committee, if it were put in place?	14%	12%
17. In general, do you find the Trust staff helpful and approachable?	100%	100%
18. Are you satisfied with the support provided by your warden?	100%	100%
19. Are you satisfied with the social activities that the Trust arranges for residents?	100%	100%
20. Would you recommend Tiverton Almshouse Trust accommodation to friends and family?	100%	100%